My MIDILLI Account Manual

Manage your devices on your MIDILLI account.

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  - My Devices
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Introduction

My MIDILLI Account is where you can manage the projects you've submitted, devices you've ordered or registered, and more. You can log in using credentials created through the MIDILLI Factory or our registration page. Once you log in, we'll try to keep you logged in for one year in the current browser and the software, unless you log out.

To go to your account now, click here: My MIDILLI Acccount

Features

- Device management
  - Register/Activate your devices
  - See your devices
  - Transfer your devices
  - Share your device designs
  - Download manuals of your devices
- Project management
  - See submitted projects and their statuses
  - Finish payments of projects waiting for payment
- Register another device
- Account settings
  - Change password
  - Session management
    - See currently logged in computers or browsers with your credentials
    - Close sessions
  - Change theme colors
  - Delete account

Sections

Tabs and their usages.

My Devices

This section displays the devices with the following statuses:

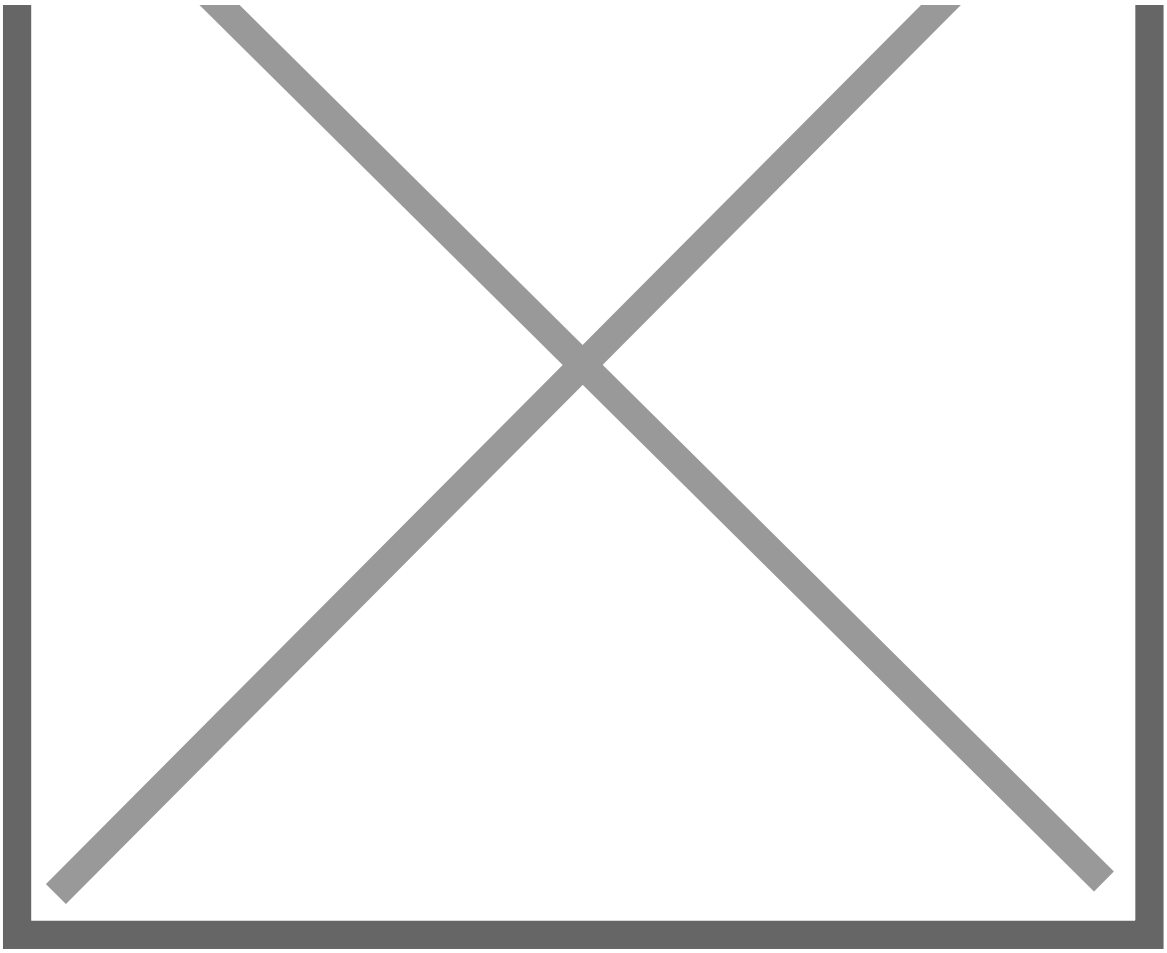
- **IN PRODUCTION**: Devices currently being produced.
- **PRODUCED**: Devices that have completed production.
- **ACTIVATED**: Devices you own and have registered.
- **WAITING FOR REGISTRATION**: Devices that are produced but not yet registered to your account.

If your device is in production state, you cannot make any further changes to it. However, you can check the “Updated at” column to see when the latest update was made. After production, you will have an option to register it with your account.

Device Registration/Activation

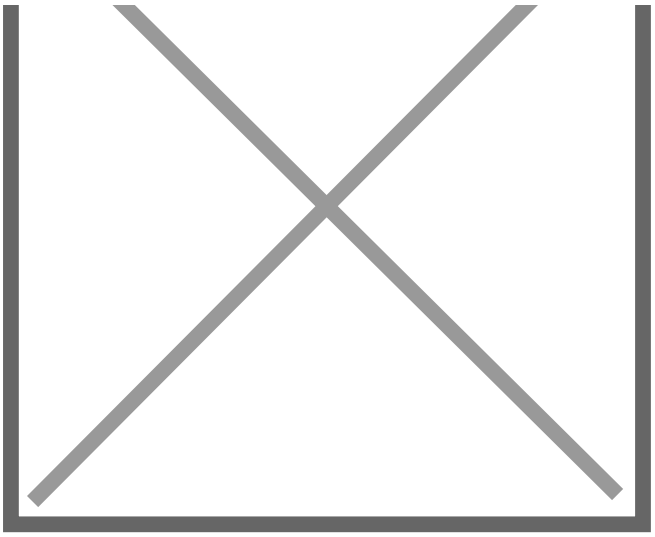
Once your device is produced, it will wait for registration. To register it:

1. Open the “Actions” menu next to the device that says “PRODUCED – WAITING FOR ACTIVATION” and select “Activate.”



Actions menu, showing Activate action for a produced device.

2. Enter the serial number beneath the device.



Enter serial number popup to register the device with the current account.

3. After clicking “Ok,” you should see the message “Activation successful!” and the device status will change to **ACTIVATED**.

You can also change the visibility of your design on this page. Activated devices can be transferred to other users, but only one user can be active at a time.

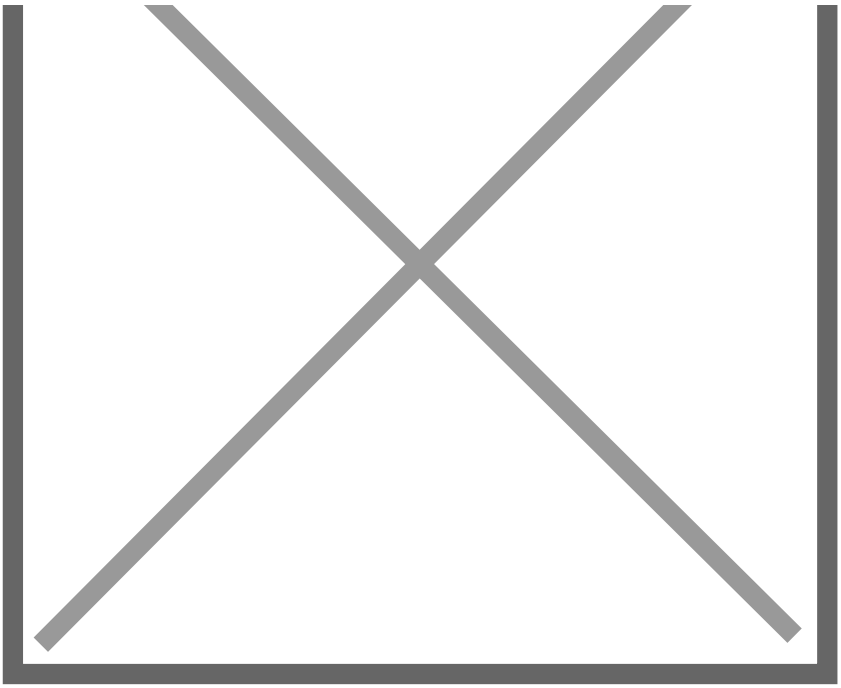
Changing device visibility, sharing your devices

By default, all designs are private, meaning they can only be seen, purchased, or modified by you. However, you can make your design public. Public designs can be searched, purchased, and cloned to workspaces by others to start with.

You can change the visibility only for the devices which are already produced, and linked to your account. Activated devices will have “ACTIVATED” status under the Status column.

To change the visibility of an activated device:

1. Hover over the **Actions** menu next to the device.
2. Choose the desired visibility option:
   - **Private**: The device will be completely hidden and cannot be cloned by anyone except you.
   - **Public**: Your device will appear in the Custom Controllers section of the shop, and others can search for and clone it.
   - **Unlisted**: The device won’t appear in search results or on the shop, but you can still share its product page for others to clone.



My MIDILLI Account: Actions menu hovered.

A public or unlisted design of a device can be cloned by following the link on the product page sent to you via email, or using the *Menu... > Clone/Import Project* option in the Factory and entering the `device-sku`.

You can also copy the device SKU to the clipboard to share it with anyone. They can only clone your design if it is public or unlisted.

Device Transfer

If you own a device and wish to transfer it to another user, whether it's a friend, another music lover, or for resale, you can do so using the transfer feature in your account.

Important Notes:

- Once transferred, the device will be deactivated for you, meaning you will no longer be able to use it in the Configurator unless you reactivate it.
- Only one user can be active with the device at a time. Once transferred, the new user will take ownership and be able to register the device to their account.
- The deactivated user will not receive any future firmware updates for that device.

How to Transfer a Device:

1. In the **My Devices** section, locate the device you want to transfer.

2. Open the **Actions** menu next to the device and select **Transfer**.
3. Follow the on-screen instructions to confirm the transfer.
4. Once confirmed, the device will be deactivated for you and will remain visible until the new user registers it with their account. The new user should follow Register Another Device steps to get the ownership.

This process allows for easy ownership transfers, whether you're giving your device to someone else or reselling it.

Creating Your Own Device Manual

Each device is unique, so is your user manual. To create yours, hover over the **Actions** menu next to your device and select **Create Manual**.
Once the PDF is generated, the option will change to **Get Quick Manual**.

My Submitted Projects

This section lists the projects you've submitted to MIDILLI but are still in progress or awaiting payment. These projects are referred to as "projects" until they are completed and ready to be reviewed.

Once you submit your projects to our servers, you agree to our terms of service and privacy policy.

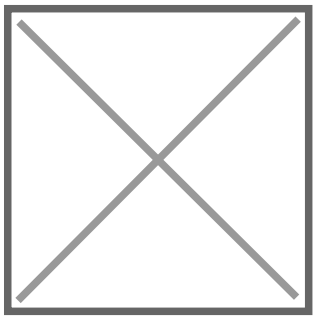
The projects listed here may have three statuses:

Submitted

Your project has been uploaded to our servers and is waiting for finalization. At this stage, you can:

Complete Payment: Lock your design and proceed with payment.

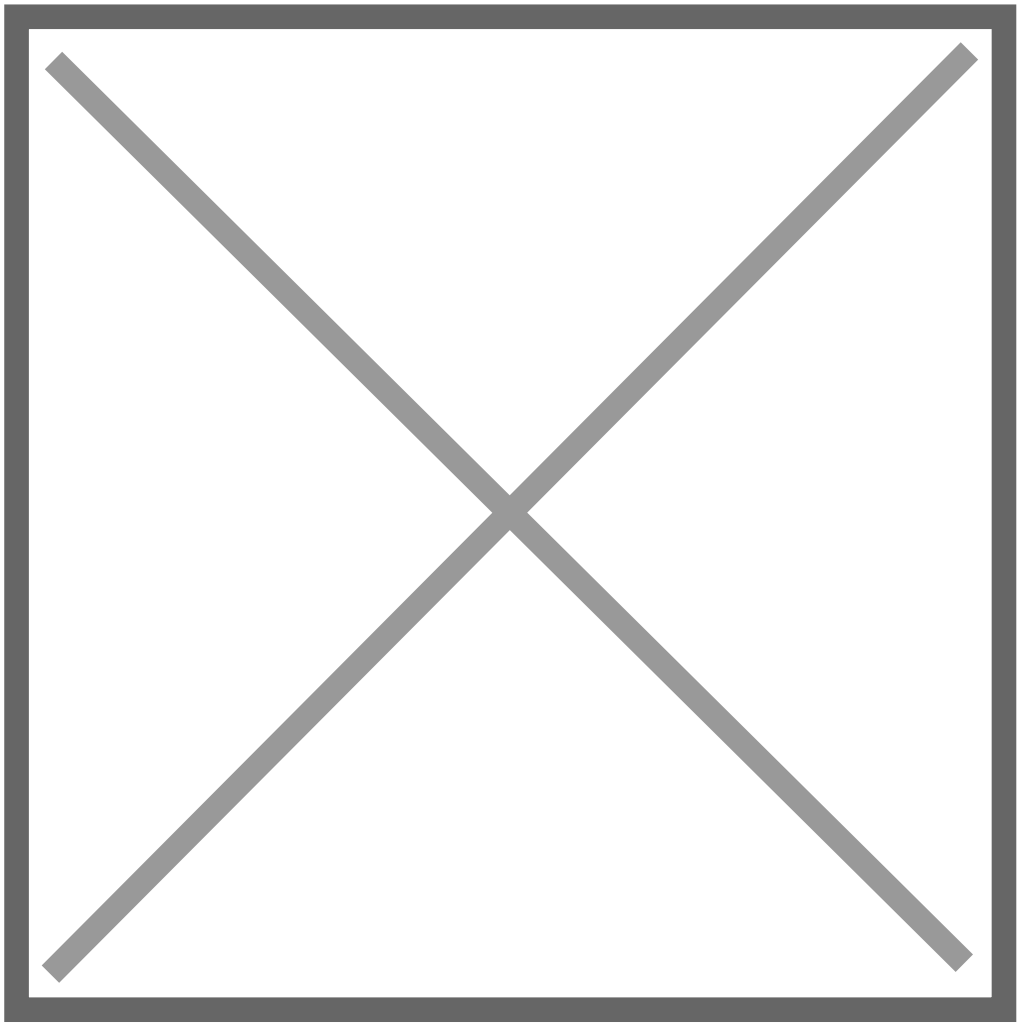
Delete: If you no longer need the project, you can permanently delete it from our servers. Note that you may still have a local copy in the Factory, which you can delete as well by following the instructions in the *Factory Manual > Delete Projects*.



Waiting for Payment

Once you lock or complete your design via your account page or the Factory, the project will enter this status. If you've already made the payment, it might take some time for the status to update.

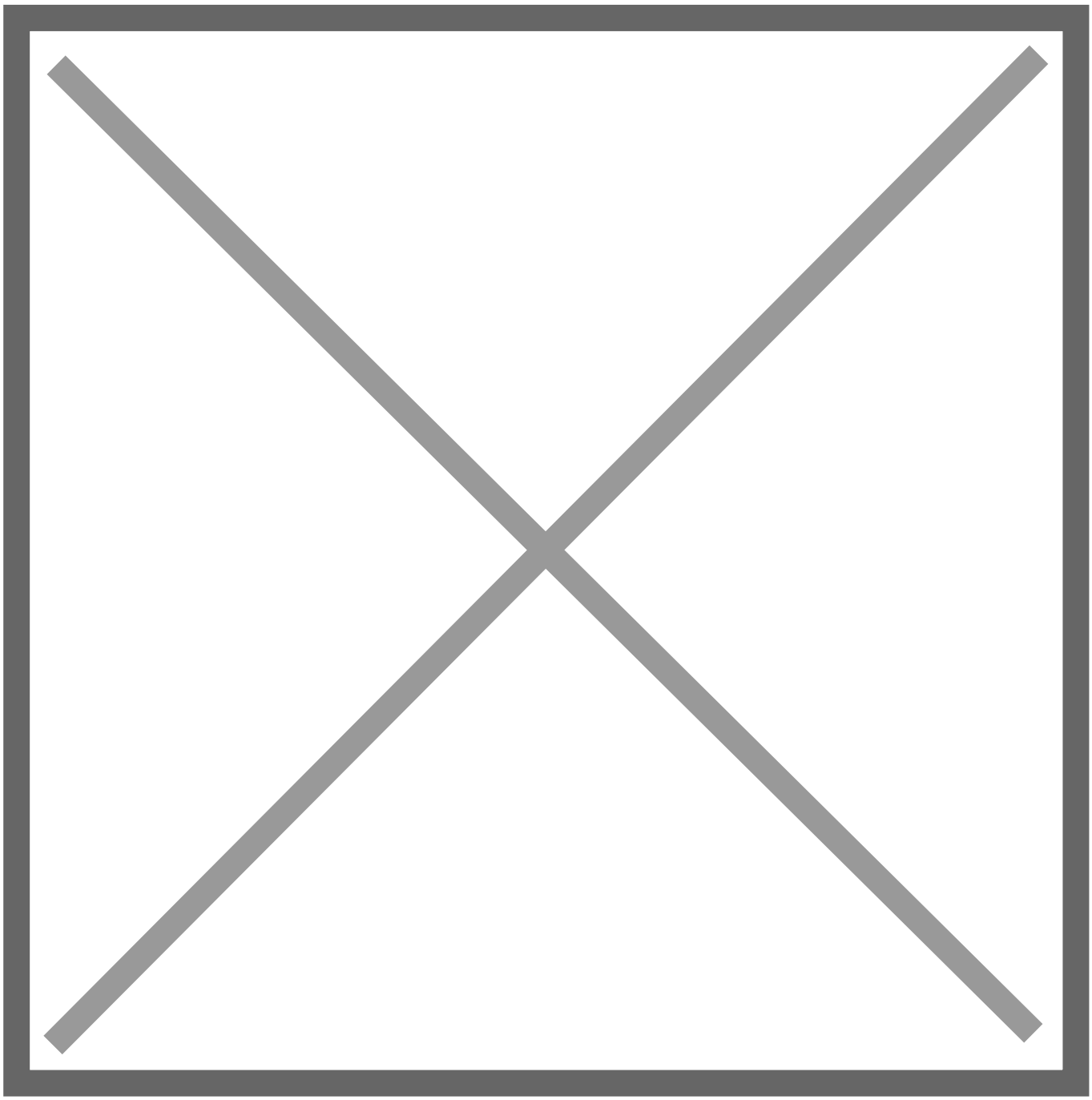
If you did not complete the payment, you can go to the product page page using the **Actions** menu, and complete the checkout.



Important: After payment is completed, you cannot make any changes to the design. The next step is the review phase.

In Review

After your payment is received, your project will be reviewed by us. During this phase, you cannot make any changes to your design. If everything is in order, production will begin, and the project will move to the **My Devices** section.

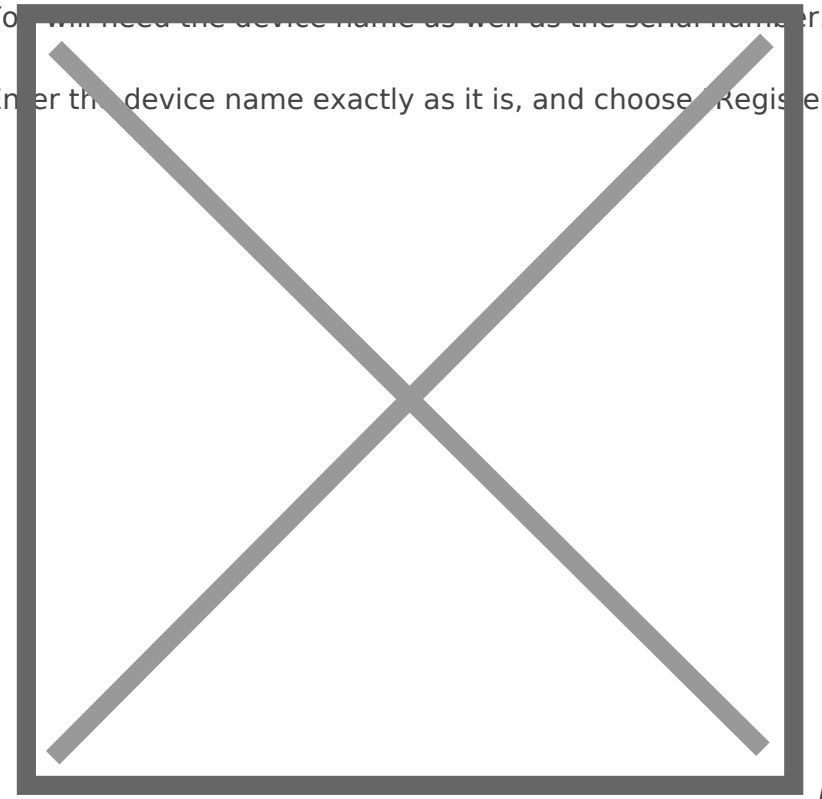


Once your project passes the review stage and is approved, it will be moved into the production queue, and you’ll be notified.

Register Another Device

If a device is not listed, you are planning to register a deactivated device or a device being transferred to you, use the "Register Another Device" button/section in your My MIDILLI Account. You will need the device name as well as the serial number.

Enter the device name exactly as it is, and choose "Register to My Account."



My MIDILLI: Registering another device.

After entering the serial number, the device will be visible in your "My Devices" section with the status "ACTIVATED." You can then log in to the Configurator to synchronize your device and start configuring it. If it's still not visible, you can use the "Resynchronize Hardware from My MIDILLI" option in the Configurator.

Account Settings

Change your account-related settings.

Change Password

To change your password, enter your current password and choose a new, strong password (at least 8 characters, including one uppercase letter, one lowercase letter, one number, and one special character). Press **Change Password** to confirm the change. You will receive an email regarding the update.

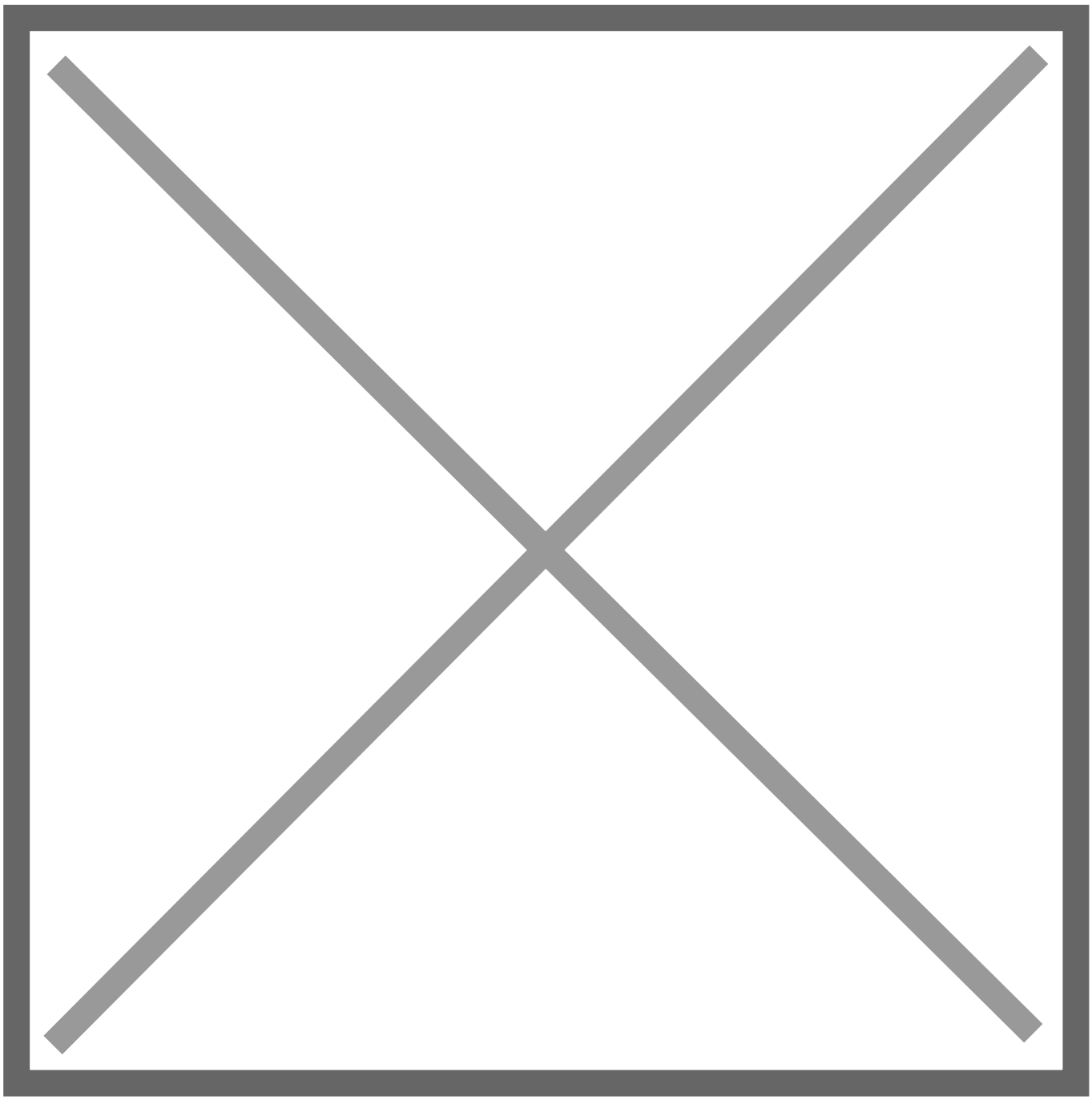
Active Sessions

This section displays all of your active login sessions. It provides detailed information about each session, including:

- **OS**: The operating system used for each login.
- **First Login**: The date and time when the session was initiated.
- **Last Used:** The date and time when this session identifier is last used.
- **Expires On**: The date when the session will automatically expire.
- **Action**: The option to log out of any active session.

You can click on columns to sort.

You can log out of any session by clicking **Logout** next to the session you want to terminate. This is useful if you want to end a session from a device you no longer use or if you think your account may have been accessed without your permission. You can also press **LOGOUT ALL** to end all sessions at once.



My MIDILLI: Listing active sessions.

Theme Settings

Using the theme switcher, you can toggle between dark and light version of the buttons. This will be remembered on your next visit.

Delete Account

If you would like to permanently delete your information stored in our system, you can do so using this self-service option.

This process requires **two confirmation steps**.

Once your data is deleted, you will receive **one final email** from us and after that, you will not receive any further communication.

Your submitted projects, email address, and MIDILLI account data will be **permanently** deleted.

> *Please note: Devices you have produced or activated will **not be deleted**, but they will be **deactivated** for future use (e.g., resale or transfer). Since these are physical products, they need to remain in our system to receive firmware updates or compatibility fixes.*